

Maine Islands Coalition Meeting
COVID19: Strategies for Communicating Challenging Topics with Community
Friday, June 12th, 2020
10-11:30

Cranberry Isles

Ingrid Gaither

Swan's Island

Donna Wiegler

Sonny Sprague

Frenchboro

Rachel Bishop

Isle au Haut

Molly Siegel

Kendra Chubbuck

Peggi Stevens

Vinalhaven

Gabe McPhail

Andy Dorr

Matinicus

Eva Murray

Monhegan

Mott Feibusch

Chebeague

Donna Damon

Beverly Johnson

Donna Colbath

Long

John O. Burke

Legislative Representatives

Pam Trinward, Field Representative,

Congresswoman Chellie Pingree

Special Guests

Kate DuFour, Maine Municipal Association

Island Institute

Suzanne MacDonald

Meghan Grabill

Andy Theriault

Kate Tagai

Craig Olsen

Maine Island Coalition Welcome

Thank you for joining us and providing your expertise and insight into the conversation. These calls are hosted by the Maine Islands Coalition. This is the eighth call. All the notes to the other calls can be found on the Maine Island Coalition Webpage on the Island Institute site here:

<http://www.islandinstitute.org/maine-islands-coalition>

Today's topic is about ways in which we bring key community organizations into conversations and build strategies for consensus building and communication.

Zoom Meeting Best Practices

- Introduce yourself via chat box, edit name to include affiliation for participant list
- Mute your phones, use the chat box for questions and resources, we'll share notes
- Stay on at the end if you'd like to continue the discussion
- Use the chat box to ask follow-up questions, share resources or connect with people directly

Legislative Updates

Congresswoman Pingree – If you know someone who hasn't received the economic impact check, please contact Pam Trinward (pam.trinward@mail.house.gov, 207-873-5713) at the office so they can follow up and make sure people get them. The Census is so important. It is worthwhile for municipal leaders to send a reminder to your citizens to fill out the form because it is tied to federal funding.

Partner Organization Updates

Island Institute

The participation in the census has been low on the coast and islands. Data is really important to us, and this data especially. The Institute will be doing some outreach on the topic. Maine overall is at a 51% response rate. Tell anyone who will listen to fill out the census. The deadline keeps moving but it is now August 15th. There are census takers knocking on doors now, though they have been doing less of that because of the pandemic. Keep track of response rates at state and local levels here:

<https://2020census.gov/en/response-rates.html>

Broadband: <https://betterinternetformaine.org/> The deadline for asking for absentee ballots is July 12th. There is a sign on letter if any organization from the coast or islands is interested in helping support the bond initiative and joining the letter. Email Nick Battista, nbattista@islandinstitute.org or Kendra Jo Grindle, kgrindle@islandinstitute.org if your organization is interested in signing the letter.

Main Topic: Keeping Communities Connected

Vinalhaven: Andy/Gabe: Slide Show

Challenging Topics in the last 10 years: Wastewater Treatment, New School construction, and Fox Island Wind Project. Now, municipal and school budgets, Covid-19 crisis, climate change and SLR, downtown improvement projects. The big reason we have been doing so well is because of the addition of an official municipal role for Gabe McPhail. She works with the master plan as a Community Development and Engagement coordinator. Much of her focus is on communicating to town members and getting

information to the town. Mailings, Surveys, Meetings, meeting polls. The in-person meetings go a long way and we are finding ways to improve on virtual platforms.

One of the more important things we've done is to create a comprehensive plan that gives us a clear path forward and a filter for focusing discussions. The downtown master plan is even more specific to a specific area of the town and helps them communicate. Also working on creating a strategic plan for the board. Would love to hear what has worked and hasn't worked for others. For Vinalhaven, it is the relationships that we have built and continue to build. The challenges virtual platforms pose it is important to maintain the relationships and build their skills so that they can engage on the platforms. How can we translate those trust and relationships to the virtual world.

Chebeague:

Leila Bisharat and Donna Damon

https://www.townofchebeagueisland.org/index.asp?SEC=B015859A-3805-4055-AE16-B778C1FD832F&Type=B_BASIC

CART: Community Advisory Response Team was set up to deal with the Covid-19 emergency we are facing. The team have tapped into their network of islands where they can pick up the phone and call different islands to see how they are dealing with the crisis. Communication, trust, how we approach the unknown and are able to understand where people are coming from, what the science is saying to develop messages that will be helpful and trusted by the community, they have relied on this network to help inform all these topics as they tackle them. As we saw the emergency coming, the board of selectmen, prompted by selectwoman Donna Damon, took early action to create the team in March. The people were appointed to balance the team so it had the exact right combination of skills for dealing with the emergencies. The co-chairman of the group was the minister, David Hill, because he has built great trust in the community. Backgrounds of other participants included humanitarian emergency response, familiarity with technology platforms, trust of the island community, and professional experience in social mobilization, plus appointed members belong to different generations. The idea was to have all island organizations represented in the CART. The biggest challenge is just listening and understanding the underlying fears. There hasn't been an emergency in our lifetime that has spread such fear. The Selectmen tasked us with "drawing on the full range of island resources to communicate clear, up to date information to everyone." This is a big job especially as the guidelines are changing, the science is being updated in real time and the WHO announced this as a global pandemic only three months ago. The biggest challenge has been absorbing and understanding everything we hear. There are a tremendous set of island resources. People have extraordinary skills they are willing to share: clinic skills, there is a public health professor who also advises the Governor of California. There is a group of dedicated volunteers willing to help.

Producing materials on the town website moved from using written material to video material because we find it is more effective- having the message be personal coming through someone you recognize. Communication was one arm; outreach was the other.

<https://vimeo.com/showcase/7140323>

We've created programs and the communications people spread the word about the food pantry and mask program, the note writing program, and other fun things that are being organized for the community. It gives people a place to call if they need something from the store or post office, so they aren't tempted to leave quarantine. We meet every week on zoom, but we are open to the whole

community. So, we have designated participants but then people joining also have the ability to weigh in and contribute which makes it feel inclusive.

Donna Wiegler: I love that you stress that listening and trust are critical to the work you are doing. The transparency of having the meetings open to the public is a critical piece to develop that trust. The video seems like a unique thing, could you give us an example?

LB: Any video we finish is shared with the public on the town webpage. We had done a great deal of writing from the town administrator who is leading the town response, but as we listened it was clear that people don't read very much. Bev has made videos for years that people love and so we decided to try that approach. We have a film that is called A Quiet Summer that lasts about 7 minutes and it had an enormous number of viewers from all over.

<https://vimeo.com/showcase/7140323/video/421280642>

It was trying to give people from off island the realities of what Chebeague is like and how it is going to be a very different year. They engaged a few different key people on the island who talked. We had clinical specialists that suggested rather than just repeating the CDC guidelines, they decided to do a series for what the guidelines means for the island with "Chats with Dr. Kit Webb" a person who everyone knows. We post and then we listen to see what needs to be communicated more clearly or where there is confusion and so that leads us to our next video topic.

Donna Damon: At the end of The Quiet Summer they list all the businesses that are open and all the ones that are closed. But I looked at it and realized that all the things are closed, never existed when I was growing up, that this summer feels like the summer of my childhood, and the things that are being taken away from us are not essential.

Islesboro- Lauren Bruce

Communication flow chart

Status Report Example

<http://townofislesboro.com/covid19/>

We started in late March with listening. The board of selectmen decided to appoint a committee in charge of organizing information. Town Manager, three physician assistants from the health center, EMS, public information officer, and our webmaster. We needed to narrow the purpose, though we are communicating broadly. There are few resources relative to the mainland and few people in key aspects of those resources. We have the luxury of having 2 stores, but there is only one person running one of them, so if they get sick, the store closes. There is no redundancy. If the man who runs the water taxi got sick, it would be hard to get on and off, so the focus of our attention was on protecting our key resources. We knew we needed to have a communication matrix and a clear, efficient way for the team to keep track of goals and assignments and to check in on progress. We have weekly meetings open to the public. The first half of the meeting is sharing reports between key members. The second half is open for public to comment, ask questions, etc. It is a great way to hear from the community. WE have a website that is kept current. WE can change the content within a few hours.

The status report starts with the most current information and FAQ's but then it delves deeper into the tasks of the crisis committee and the status. They also created a header so that people could easily identify the communication as coming from the team and being official. Created systems for consistent communication for creating updates and sending out information.

The website starts with recent updates right up front so that people can access it quickly and it is the first thing they see and they link to deeper information.

Craig: I am in this loop simply as a consumer and I can tell you it has been very helpful and the outreach is neutral. It isn't reactionary or incendiary, it is simply stating the current status. The chairman Roger Heineman also runs a really tight meeting and keep things on track.

John: On Long, we meet weekly we have found that the participation in our meetings on Zoom is fantastic. Last night we had 33 people attending, but when we meet in person we only ever get the people who are scheduled specifically to speak. The ability to discuss and disburse information through that channel has been great.

Andy: The number reached by the first community letter reached over 3000. That is great thing about social media is that you can see how many people have seen or engaged with the document.

SM: It is great to have so many people following along, but how do you translate that into extra capacity? The nice thing the Islesboro model demonstrates is that it isn't falling on one person but spread across many.

Donna: Chebeague has a great participation on Zoom for Selectmen, CART and Church! Range from 15-50. We have had over 1000 views of A Quiet Summer. We have recruited volunteers from the viewers.

Secondary Topic: Governor Mills Recommendations for Testing for Hospitality Businesses

Kate Dufour- Maine Municipal Association

<https://www.memun.org/Training-Resources/Workshops-Training>

Want to thank you all for my need for data last week. The response from Island communities to our Keep ME healthy survey was incredible. The information received was excellent, some of the best information I have received. The Keep ME Healthy program which sets aside \$13 M in Cares Act \$\$ for municipalities who have spent money on implementing the Gov recommendations. Applications are open for that money. There are webinars for people who have questions or need help.

Find the registration here: <https://www.memun.org/Training-Resources/Workshops-Training>

They are having conversations at the state level about using CARES Act money for the un-reimbursable FEMA money- the 10% that municipalities have to cover.

<https://www.memun.org/Training-Resources/Workshops-Training/Training-Resources-View/ArticleId/13367/Municipal-Grant-Program-Keep-ME-Healthy-Webinar-sponsored-by-Maine-Municipal-Association-6-16-20>

The executive order that came out with respect to the elections provides communities a Plan B. If you are a municipality that has not adapted a referendum process to conduct town meeting, this EO allows communities to do that without going through the hoops that usually take 9 months. We are trying to find alternatives to the town meeting that exceed the 50-person limit. Town meeting can happen, but it can only have 50 people in the room including BOS, Moderator, etc. Hoping for a drive-in town meeting, where occupants of the vehicle don't count toward the 50 person limit. The other option they are working on is the ability to use multiple rooms in a single building. If you have a school that has a cafeteria, a gym, a library, you could put people in all those rooms and exceed the 50-person limit.

Andy Dorr: What is your take on the in-person, depending on when you hold your town meeting there may be non-registered voters of the town, what is your view on having those folks attend via video and preserve the 50 slots for voters?

Kate: Talk to Sue in legal.

Mott: We held a public meeting on Zoom for all the warrant articles and used that as the discussion portion, a smaller group met to make amendments and vote on them and the last motion on the floor was for the articles voted on by hand ballot. It went without any issues which allowed us to skirt the issues of having people too close.

Second Topic: Governor's New Executive Order

We wanted to open the conversation up to how things are happening on the island with the Governors new guidelines.

Donna: We had a couple from NH who aren't quarantining, but they had both the viral test and the antibody test before they came so they could be safe.

Donna D: Our questions is what are other islands doing? WE don't have information on if people have or haven't had a test. It was easier when we could count days people were on the island, but now we don't know. I called MMA and had a long conversation with them. If you really feel that someone is violating something, then you can start with having your health officer give a gentle reminder, but it increased the uncertainty and the unknown creates fear. I don't see us standing at the boat with a clipboard saying show us your information.

Donna W. There isn't any way to enforce and no fines

Andy: WE have the orders that came out that are clear for those who are renting or staying in hotels, but the gap is for seasonal residents who want to forgo quarantine. WE have been talking about using our staff to collect those from people or create a digital form they can fill out on the boat ride, so we have it. We thought about a registry but didn't. WE were put off by an update about enforcement that it is up to the local public health officer, which I don't see working. I see it as an education. If it is a business owner we can follow up, but if it gets to a point where that isn't working, it really puts the town manager in a tight spot, especially without a local police officer.

Mott: We have been having issues with out of state visitors coming and independent renters claiming ignorance over the governor's orders, even though we directly communicated with them about said orders.

Donna Damon: We are giving a welcome packet to folks we know arriving.

Lauren: We were doing great until the latest changes. We had a big sign as you come off the ferry that said if you are coming from out of state you need to quarantine. We had a gift bag and delivery service for anyone who registered. WE had a survey online or call the PHO. We had a lot of requests and it brought up public awareness. But now it is in disarray, it is hard to monitor at this point, so we are putting out the message to do the right things and these are the right things. There is no way to enforce it.

Donna D: The intent is that everyone fills out the form if they are going to try to avoid quarantine. If that person doesn't have the paperwork, there actually is a fine. It is a class E crime. The question is how do you get to that place.

Draft form here - final form is planned to be ready today:

[https://www.maine.gov/decd/sites/maine.gov.decd/files/inline-files/DRAFT ME Certificate Compliance Form 6-8-20.pdf](https://www.maine.gov/decd/sites/maine.gov.decd/files/inline-files/DRAFT_ME_Certificate_Compliance_Form_6-8-20.pdf)

Mott: WE have private boat lines and my thoughts was to ask them to handle it, but that has been our deference to them to help us through this.

Donna D: Neither of our boat lines were willing to check paperwork.

John: At the CBL terminal in Portland is a sign outlining the transportation is for essential purposes only. Our store is not far from the wharf and they have set up protocols, so that sets the template because everyone has to go to the store. WE do get day trippers and we don't have a protocol to monitor who is coming off the boat. Some are ok with that, but some are more concerned, especially those who have weathered the quarantine on the island.

Andy: On the testing side of it, the expectation has been clear from a handful of summer visitors that they will be here on such a such a day and when can they get the test done. The way the order is written it infers that any facility can offer the test but that isn't the case. There is still a protocol for the testing generally, so more of an emphasis on the available sites as the July 1st date approaches. There is also the assumption that if you have a test you don't have to quarantine.

Donna: It changed yesterday for seasonal homeowners that they can do the test in lieu of quarantine. There is no way to keep up with this stuff.

<https://www.maine.gov/covid19/restartingmaine/keepmainehealthy/faqs>

Andy: Short of following the governors page directly, it is hard to find the official information in real time.

Donna: We had also tried to set up a registry. Those folks who are willing to call are generally the people who are also willing to do the quarantine. Those who don't want to do the quarantine are also the people who won't call the office. We don't want to leverage fines on people.

Kate: We are still meeting with the office of innovation weekly and so I will pass along the message for timely communication and to be consistent and less reactive. If there are other messages you would like us to communicate, please email Kate at kdufour@memun.org

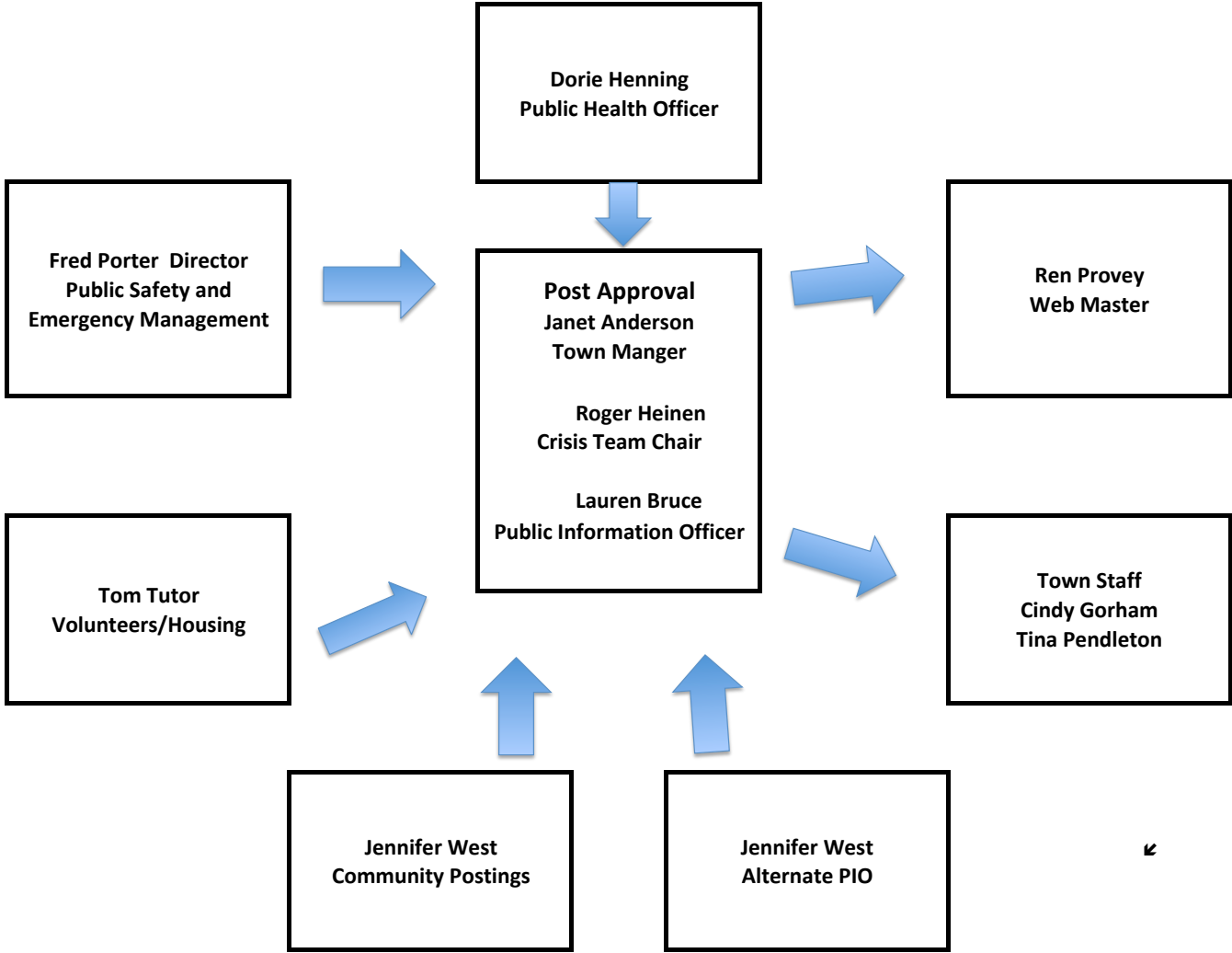
Mott: one of the questions we have been fielding is the definition of short term rental. We have rental agents on island claiming it is six months or less, and we have other people who say it is 30 days or less. Does anyone know what the official definition is?

Bev: Seasonal homeowners, workers traveling to Maine, and other visitors may also utilize a recent negative COVID-19 test as an alternative to the required 14-day quarantine in Maine effective immediately.

Suzanne: I know the definition of short-term rentals has been hotly contested in many communities, including Rockland, because of Airbnb. Might be helpful to check out their website to see what they use?

Mott: Its via lease, Other business owners are upset because they are renting to an out of state person, even though it's for multiple months. questions of principals vs. profits

**Routing of Covid-19 Messages
SB/Town Manager/CT Chair Oversight**



Islesboro Covid-19 Crisis Committee - Status Report - Thursday, June 11, 2020

Help Islesboro weather this Covid-19 storm, whatever the reality and timing of it, and then get back to normal as soon as possible.

Crisis Committee coordinates Islesboro's public & private Covid-19 response efforts and keeps the community in the loop.

Email: CrisisTeam@townofislesboro.com or Visit: www.townofislesboro.com/Covid19

Emergency? Dial 911. Waldo County Non-emergency Dispatch: (207) 338-2040

Do the right thing for Islesboro.

Protect yourself, your family and your neighbors from the risk of exposure to the Covid-19 virus. Avoid risky social situations, wash your hands frequently, practice social distancing and wear a face covering while out in public.

Doing these simple things protects everyone.

Situation on the Island:

- 0 confirmed Covid-19 cases.
- Health Center open for acute or routine health issues. Call ahead: 734-2213
- Public Safety-Ambulance-Fire-EMS – operating within Covid19 protocols.
- Ferry – Summer schedule
- Food – Shop local! Avoid going to the mainland.
 - Island Market open for instore shopping with restrictions
 - Durkee's - order via www.islesborofood.com - curbside pickup
 - Food Pantry with ICC's Community Cares meals are there to help you.
 - Dark Harbor Shop – 734-8878
 - On the Rock Café – order via www.islesborofood.com
- Mail, UPS, Fed-Ex, Fuel deliveries – OK but ferry schedule issues

Reaching Our Public Safety Team 24x7:

- **EMERGENCY? DIAL 911**
- Non-emergency issues, complaints, etc. call Waldo County Dispatch at 207-338-2040 and someone will get back to you.

Select Board Messages to Community:

We look forward to seeing everyone here on island in better times when we can talk face to face about having successfully weathered this storm.

- **Islesboro has unique challenges.** Our lifelines depend on very few key people. We must do everything we can to protect them.
- **Be a good community members & act responsibly.**
- **Stay Informed** - Visit www.townofislesboro.com to get Town emails.
- **Islesboro imposes no special rules and grants no dispensations with respect to Governor Mills' orders and the associated state guidelines.**
- **If you arrive from out of state...**
 - **Quarantine if you are subject to Gov. Mills' orders.** See below.
 - **Tell us you are here** - call Public Safety office at 734-6787 or email islepublicsafety@aim.com or follow survey link on Town website. Leave a confidential message with your name, address, contact phone number, arrival date and how many people are with you and if you are in quarantine. Knowing this will help us respond if issues come up.
- **If you'd like to help...**
 - **Donate** to the Islesboro Community Fund, Islesboro Community Center, 2nd Baptist Church Food Pantry. See below for details.
 - **Consider paying your island workers** something even if their hours are curtailed or reduced.

Want to Volunteer?

- Email: islesborovolunteercoordinator@gmail.com

Frequently Asked Questions for Those Arriving From Out of State

I am coming in from outside of Maine. What should I do? Governor Mills' June 9th Executive Order 57 states... *all persons, residents and non-residents of Maine, who travel into Maine ..., shall either:*

- *Receive a recent negative test for COVID-19 in accordance with standards established by Maine ...*
- *Quarantine for 14 days upon arrival in Maine...*
- *This section shall not apply to residents of New Hampshire and Vermont, or to Maine residents returning from travel to New Hampshire and Vermont.*

What is meant by quarantine? If you are subject to the Governor's quarantine order, do the right thing for the island community. Don't put anyone else at risk until you are done. Dr. Shah of the Maine CDC explains why, "we minimize risk by ensuring that the vast majority of persons who do enter the state *do not interact in the community* until it is more certain that they were not carrying the COVID-19 virus at the time of their arrival." Quarantine implies a strict behavior protocol beyond typical Stay-at-Home guidelines. The Maine CDC guidelines instruct that while in quarantine, you must have no in-person contact with anyone outside your quarantined household. You cannot go into the community, public places, private club facilities, grocery stores or other businesses – doing so is inconsistent with the requirements of quarantining. On the other hand, recent CDC guidance says you may leave your house for outdoor exercise activities, such as swimming, hiking, provided that you abide by physical distancing guidelines and avoid contact with other people. It implies that no one (except medical professionals) can come inside your home.

What is a "recent" test? The Maine CDC has said that a test less than 72 hours before arrival qualifies as a recent test.

Can I get tested when I come to Maine? Testing in Maine is limited at this point. Please get your test results before you come.

Will I need to show someone my test results? Be prepared to show it if law-enforcement is following up on complaint, otherwise, no.

Where is there more information on the Governor's orders?

- Maine's Covid-19 website: www.maine.gov/covid19
- www.maine.gov/dhhs/mecdc is the Maine CDC website. Maine CDC provides a lot of Covid-19 information. Look for a helpful Frequently Asked Questions page there that adds details on topics like the guidelines for quarantine. The Crisis Team watches and relies on as a basis for answering questions.
- www.maine.gov/governor/mills/official_documents holds the text of the Governor's orders.

Islesboro Lifeline Status - Thursday, June 11, 2020

Health Center – 734-2213 (If it's an emergency, always Dial 911)

Health Center Operations: Our providers are available for acute medical needs and routine health issues 24/7. Please call 734-2213 if you need assistance. Waiting room is closed and the center is operating under Covid-19 protocols. Call ahead for appointment. There is an answering service for afterhours calls to take messages and, if necessary, contact a provider who will call you back. Be mindful if calling from a cell phone. The provider may have difficulty getting through to you depending on your cell phone coverage. Landline is preferable if possible.

Health Preparedness:

- Prescriptions: Everyone on the island is encouraged to plan ahead and insure they have at least a one but ideally a 3-month supply of all prescription medications especially any inhaled medications. Please contact your Primary Care Provider and or Pharmacy to obtain refills as needed. Most local Midcoast Pharmacies will mail prescriptions for a small fee. Please call the Islesboro Health Center if you need assistance with prescriptions considering it may take 48-72 hours for refill requests to be processed.
- Home Medical Kit - Consider preparing a home medical kit including a thermometer, over the counter medications such as Tylenol tablets or liquid for children, cough medication such as Robitussin or Mucinex (generic option is Guaifenesin liquid or tablets). If unable to obtain cough medications, honey may be helpful although NOT recommended for use in children under the age of 1. If you are unable to secure the above supplies, please know the IHC does have a supply of these medications in stock for persons who may become ill. We will need to use our supply carefully to insure we can best meet our community's needs in the coming weeks.

Sewing Circle Face Coverings

- Hundreds of face coverings distributed to islanders. Now available in a bin on Ferry Ticket Office and Town Office porch. Please take what you need but no more. These are especially good for moving about in public while protecting others from potential contamination.

Stress Help

- If you need help dealing with the mental stress and strain of this crisis, please reach out to someone. We have a pamphlet – attached below - listing all the on island and regional resources.

Mainland Access - Only for Essential Travel within Governor Mills' Stay at Home Mandate

- **Maine State Ferry**
 - Operating a summer schedule.
 - Face Coverings mandatory for entry into ticket offices and walk on passage
 - Everyone must pay strict attention to Ferry crew directions – especially about social distancing - to protect the crew, other passengers and those here on the island.

- www.maine.gov/mdot/ferry/
- **Quicksilver** – www.quicksilvermaine.com - 207-557-0197 - Operating on a modified schedule. Scheduled trips for up to 10 passengers Available for charter for up to 5 passengers. Taking payment for trips over the phone. The boat is sanitized after each trip, large quantities of fresh air passing through the boat, all passengers are required to wear a face covering and maintain social distancing to the best of their ability

Public Safety, Fire Department, Ambulance, EMS – Teams in place and getting prepared

- Covid-19 infection procedures in place for all response types. Ambulance/EMS/IHC staff Covid-19 team in place. PPEs and other equipment stocking improving with community outreach. Emergency Operations Center (EOC) set up in Town Office.

Groceries and Food – Operating under strict distancing. Dependent on uninterrupted deliveries to/from mainland.

- **Markets** – Support your local market. Why risk going to the mainland?
 - Use www.islesborofood.com to submit online grocery orders for either store or On The Rock Cafe
 - **Durkee's** - online orders via www.islesborofood.com for curbside pickup M-F 10-6, Sat 11-6, Sun 10-2. 734-2201.
 - **Island Market** – Open for instore shopping with restrictions. M-F 9:00 – 4:00 and Sat 9:00-1:00. 734-6672.
- **Second Baptist Church Food Pantry** – Food help is available, but no longer self-service. Please call Pastor Trish at 734-2278 or 542-4006 and schedule a pickup for M-W-F. Monetary donations welcome. Please make checks out to Second Baptist Church, PO Box 17 and note food pantry on the memo line. Please no food donations until further notice so as to assure the supply as the Food Pantry is working with Fred's Public Safety team to stockpile emergency food.
- **Community Care from the ICC** – Working with the Food Pantry to supply prepared frozen meals. We have served over 1000 meals to deserving members of our island community and will continue to provide this service in collaboration with Islesboro Community Fund as long as it is needed. Food insecurity and stress are likely to continue for some time given the economic picture. Betty Boucher is the lead volunteer cook. Visit www.islesborocommunitycenter.org for more info and be sure to hit the Click & Pledge button to help cover the ICC and Community Cares expenses. Contact Sara@islesborocommunitycenter.org - 734-8200
- **On the Rock Cafe:** Located at the ICC. Various breakfast and lunch take out options available. Menu and ordering on www.islesborofood.com Email: Ontherock04848@gmail.com
- **Growing Things** - Pam Larson and Michael Hutcherson have a greenhouse full of seedlings and are on schedule to have fresh organic produce available for sale starting in late spring. Flower and vegetable seedlings will be ready starting in late April. Contact them at 734-6484.

Fuel Deliveries and Island Market Gas Pump – Fuel currently available, and deliveries continue.

- **MM Garage, Fuel & Septic:** We are in service and operation. For garage repairs, we ask customers call first to verify availability and time before bringing vehicle(s) to garage. Contact Cliff or Laura Houle at [207-734-6971](tel:207-734-6971) or houles3@yahoo.com
- **VinalEnergy** – Deliveries continue - 613-7460

Package Delivery – Mail and UPS – Continuing but under strict social distancing.

- **Islesboro Post Office** - normal business hours, however only 2 customers are permitted in the lobby at one time, and they need to remain at least 6 feet apart. All outgoing mail must be deposited in the blue collection box outside the building to reduce lobby traffic. To purchase stamps without entering the Post Office, customers can mail checks (made out to U.S. Postal Service) to 114 Main Rd. Sheets of 20 are \$11, flag rolls are \$55. Include a note if you want a particular design—the new Maine State Bicentennial stamp is now available. Be sure to include a return address. Retail Window: Monday-Friday 8:30-12:30; 1:30-3:30 and Saturday 8:30-11:30. Box Lobby: Monday-Friday 8:30-4:00 and Saturday 8:30-12:00. Post Office 734-8884.
- **Penobscot Island Air** – UPS and FedEx deliveries are occurring – some ferry schedule impact. 596-7500
- **Dylan’s Delivery** - Services limited to no human contact and generally no occupied residences. 240svillusion@gmail.com

Utilities – Power, Broadband, Telephone Repairs

- Utility crews have been able to make repairs and are considered essential services.

Island Business and Organization Status Updates:

- **NO MASK, NO SERVICE policy for all Town Offices and Facilities – Town Office, Public Safety, Transfer Station, Library,...**
- **Town Office** – 734-2253. Town Office closed to public. Porch window service center. Many activities can be done online. Planning to install glass barriers at front desk.
- **Alice Pendleton Library** – For the month of June - curbside service. Call 734-2218 or email info@alplibrary.org with your request - books, DVDs, CDs, puzzles, or other materials offered by the library -- and we will check it out for you and place your labeled bag on the book return box for pickup. Return your materials to the library's drop box (puzzles on top). Materials will be 'quarantined' for seven days in the library before being made available for the next loan.
- **Town Summer Recreation** – considering summer plans. Watch for announcements.
- **Lighthouse Museum** – no plans to open this summer.
- **Fourth of July Celebration** – no activities this year.
- **Boardman Cottage:** Residents and patients are healthy. Screening residents and staff for symptoms. **Closed to visitors.** Call 734-2100 with any questions or to arrange for phone, Facetime, Zoom visits. Presently not offering any in home, meal or transportation services. We feel this will be the case well into the summer and maybe beyond. However, if things change, we will adapt what services we can safely offer. Boardman Residents and staff are always the priority. Working with the Health Center to assure proper procedures. Monitoring the DHHS, CDC and other agencies to assure we are operating with best practices and the health of our residents and staff in mind.
- **Islesboro Community Center** – Re-opening facility & planning activities with guidelines. www.islesborocommunitycenter.org - 734-8200
- **Islesboro Marine** – Open for business but protections in place for staff. Meet with customers outdoors or via the phone. Mussel harvest continues – Preorder by phone for pickup or delivery. 734-6433
- **Dark Harbor Boat Yard** – Dark Harbor Boat Yard is open for business and operational. We do have an exemption through the governor's office that states we are essential. We facilitate and maintain the infrastructure on 700 Acre Island and also there are two residents who live on 700 Acre Island year-round. For the safety of our families, coworkers and friends, we have given the crew the option of staying home. Many have chosen to come to work each day. We are scheduling their projects in ways that promote social distancing and taking all necessary steps to reduce risks. Several, whose jobs are administrative, are working from home. Our goal remains to have all of our customers' needs met for the summer season. At this time Dark Harbor Boat Yard is closed to all foot traffic and ask for you to call in advance for fuel needs so we can accommodate. 734-2246
- **Pendleton Yacht Yard** - 734-6728 www.pendletonyachtyard.com - Open for Business with a reduced staff. Employees are required to wear masks when working inside or when working with anyone else outside. Getting back to full staff for the summer or not, that will depend on what happens with the virus, the state, fed, etc. PYY store is closed to the public until further notice but we will take phone in orders and leave items outside for pickup. We are currently trying to plan for how to safely fuel boats and address on the water service calls/emergencies.
- **Porters Painting and Remodeling:** I am currently still operating in all building and finishing aspects. I have no employees or help from the mainland to keep the exposure level low. It is possible for me to take on any emergency repairs due to storm damage that needs to be done. Contact Nick Porter at [207-734-1009](tel:207-734-1009) or Porterspaining207@gmail.com
- **Shoppe Construction** – Open and Operational. 542-0322

- **Islesboro Electric** – Emergency situations for now. Fred Thomas, 462-6268 or 734-6974.
- **Islesboro Island News** – Publishing normally. June 12th, July 17th, Oct 16th and Dec 17th are upcoming issue dates. Contact: maggywillcox@gmail.com
- **Anne Renarde** – Massage business remains closed until further notice. There is the possibility that I can resume work the first week of July. When I do reopen, all out of state clients and any Maine clients who have been out of state must have quarantined for 14 days before their first scheduled appointment. Any clients who do not fully comply with the State of Maine or island guidelines on Covid-19 will no longer be welcome in my schedule. There will be no exceptions to this. Stay well, stay strong; we will get through this. I look forward to seeing you all again.
- **Dark Harbor Shop** – 734-8878 - We'll have food available to take out or to be eaten at the picnic tables mindful of social distancing. The number of customers in the store at any one time will be limited.
- **Summer Shop** – Going online! We already have the website up and running. While we likely don't qualify as a an essential business per se, we will be available to fill orders for curbside pickup and on-island delivery (with a minimum \$25 purchase). Anyone needing puzzles or soaps or throws, visit the website thesummershop.com or call (207) 734-0905. Elana Kehoe will also be available to help you out. Thinking/Planning re the summer, tentatively in late June.
- **Main(e) Point Books** – Online at <https://bookshop.org/shop/mainepointbooks> Books will be shipped directly to customers! I have a few lists of books up and will be adding more, but any search that starts on this page will accrue to the store. Essential or not? Depends on how much you like to read!
- **Erik Tierney Contracting** – Open for essential business - home repairs, maintenance, caretaking duties, and work already in progress that renders a home or building unsafe or nonfunctional. We no longer work on projects where the owner or guests are in residence. If a homeowner has an emergency repair needed while they are in residence, we will make an assessment as to whether or not the job can be done safely. We do not work if other service employees are present. We strive to maintain six feet of physical distance at all times, both in the shop and on job sites. Any project that has not yet been started will be on hold for the indefinite future. Snow plowing and sanding, if necessary, will continue as normal. Contact: [207 542 0695](tel:2075420695).
- **Larry Wonson** – Operating. If you have questions, call me at: 734-2273
- **Suit Yourself™ International** - Online and shipping 24/7. Our technical library is free to the public, we have courses you can take, downloadable audio to cheer and inspire, and something beautiful and useful to take home from every country in the world. We're a non-essential business for the soul. Everything you see in our online store is in stock, and we ship free within the USA. If you haven't met us before, please do come by and visit us now: www.suityourself.international
- **Seaside Electric** – Open for Business. 734-9743
- **Dylan's Delivery** - Services limited to no human contact and generally no occupied residences.
- **My Technology Teacher**- phone and Zoom support by appointment mytechnologyteacher.com [207.200.7754](tel:2072007754)
- **Crow Cove Designs** - products available online at crowcovedesigns.com and at Art of the Isle (Kathy Kerry is filling online orders and meeting customers by appointment, masked, socially distanced, gloved and disinfected)
- **Island Made Treats** - products available online at islandmadetreats.com and at Art of the Isle (Kathy Kerry is filling online orders and meeting customers by appointment, masked, socially distanced, gloved and disinfected)

- **Islesboro Island Trust** - The Islesboro Islands Trust trails are open. We want to remind everyone using IIT trails and preserves to maintain at least six feet of separation between yourself and any non-family people you may encounter. We continue to check them periodically and take steps to remove obstructions and maintain safe passage as needed. IIT staff meet regularly by phone and this week agreed to take definitive steps toward deciding whether or how to conduct summer events such as Explorations and Walks and Talks. Those decisions will be forthcoming soon. The IIT office remains closed except for essential organizational activity until further notice. www.islesboroislandtrust.org
- **Tick-Me-Off Maine** – operating with Covid-19 procedures. We're always available online at www.tickmeoffmaine.com, and hopefully will be back in local shops here and on the mainland soon!
- **Apple's Shop** Waiting for news on virus trends in June before making a decision on reopening.
- **Red Door Gallery** (Tricia Ladd Photography) — Opening at 101 Derby Road on Monday, June 26th. Masks and social distancing required (masks, gloves, and Purell available at gallery). Up to 5 people may browse at one time. Email tricia@tricialaddphotography re questions.
- **Boardman Cottage Furniture Mart** - The Boardman Cottage Furniture Market is hoping to open up this summer if possible. In the past we have been open one day a week for 3 hours, to coincide with the Farmers' Market. We are considering options for keeping people safe with masks and hand sanitizers or gloves. It will be necessary to bring broadband over to the building from Boardman Cottage in order to process credit cards so we're working on that.
- **Big Tree Boating** – www.bigtreeboating.org – Our newsletter went out May 15th with a COVID-19 letter from Sailing Director Katie Wuori but no membership forms. We will direct people to online sources and the BTB phone for updates. We will revisit how things look on JUNE 15th. The thoughts on opening day would be July 6th and last day August 15th.
- **Sewing Circle** - has been active all during the stay-at-home phase making masks so we communicate pretty constantly. Tuesday afternoon meetings subject to everyone's continued good health. We are encouraging vulnerable members to stay home, and member Derreth Roberts will advise us on gathering safely.
- **Lifelight Crossing** – www.lifelightmaine.org - This summer's Lifelight crossing from the mainland to Islesboro has been transformed into a virtual event. Swimmers will have from August 1 to August 16th, the date of the original event, to complete the 5K distance wherever they are, be it in the ocean, a pool, or a lake. Island swimmers are still hoping to hold regular ocean swim practices while maintaining social distancing. We will not lose the camaraderie that has been built up over the years, and we hope the island will continue to support us.
- **Islesboro Historical Society** - www.islesborohistorical.org – 734-6733 - The Islesboro Historical Society's (IHS) entire 2020 summer program will be offered to the Islesboro community in a virtual manner, so no matter where people may be this summer, they will be able to access our programs and activities. The Historical Society building will be closed until further notice, but the grounds will be maintained. All IHS programs this summer will be offered through the IHS website: www.islesborohistorical.org with pages, that correspond to our normal summer activities, including the Talent Show, our Wednesday evening presentations, the Arts & Crafts Show, and a page for celebrating Maine's Bicentennial.
- **Tarratine Club of Dark Harbor** - 734-8338 – www.tarratineclub.org - The Tarratine is absolutely committed to being a good neighbor and member of the Islesboro community. Open this summer on a revised schedule of activities and services. Details have been sent to the membership. Of course, everything is subject to change.
- **VRBO and AirBnB on Island** – all the landlords we've heard from are following the state's guidelines for summer rentals and awaiting further guidance.

- **Pripet Riding** - Opening July 1. We are a social distancing friendly business normally with less than 10 at any given time even on the busiest of days and facility is open air. Entrance to tack room will be one at a time with all social distance protocols in place. Office procedures will be moved outside and will be set up for no contact. Staff will be living at barn and will arrive mid-June. Other staff will be year rounders from Islesboro. Hand washing sanitizing will occur on arrival and departure. There will be no horse show to eliminate any small crowds. Private lessons eliminate any social mixing and our group programs will be kept small (4) and activities will be organized to keep participants in different areas. Barn is always kept very neat and clean. We will be adding general disinfecting between participants and at the end of the day. Please contact: barton.patrick5199@yahoo.com
- **Islesboro Sporting Club** – become a member & support your local sporting club. Planning for some summer events. 734-8295, PO Box 51.

Islesboro Central School

- Planning for September.

Islesboro Preschool

- At this point, we do not have any proposals or plans, and will circle back when we're a bit clearer on what our desired options are based on CDC and Maine State guidance, as well as checking on other local and regional organizations of a similar nature. 734-8386 www.islesboropreschool.org

Second Baptist Church

- We now have a Virtual Worship Service at 10:30 (through Zoom) every Sunday morning. Anyone interested in watching live may sign in online (or call to listen by audio). From 10-10:30 AM we have inspirational worship music. It is good to sign in early and all are invited. After the service we have fellowship with anyone who would like to stay on and be recognized. Send a message to Pastor Trish by email: pgoodspeed76@gmail.com by Saturday Noon and you will receive an email invite to the Zoom Sunday Worship Service. islesborosecondbaptistchurch@gmail.com.

Christ Church of Dark Harbor

- Plans to begin Sunday worship in the church as of July 5th, subject to state guidelines. At this time, the church plans to limit attendance to 50 people or fewer and social distancing measures will be put in place. No special services, such as weddings, baptisms or funerals will be held. A newsletter will go out to parishioners shortly providing greater details. Contact: aogillespie@gmail.com

Islesboro and Regional Organizations Offering Covid-19 Help

- **Islesboro Community Fund** – Accepting applications or letters from people in need. www.islesborocommunityfund.org
- **Islesboro Economic Sustainability Corporation** – Financial help for island businesses. \$750 to help with Covid-19 relief applications & bridge to better times loans as you await Covid-19 relief checks. www.sustain04848.com

- **Maine Seacoast Mission** – Working with Maine’s unbridged islands and downeast coastal communities since 1905. Contributions may be made on our website: www.seacoastmission.org

Helpful resources

- **Island Institute** – has an extensive Covid-19 resource page. www.islandinstitute.org
- **Rent Relief Program** - www.mainehousing.org
- **Maine’s Covid-19 Unemployment Page** - www.maine.gov/labor/covid19/
- **Maine Equal Justice Covid Page** – www.maineequaljustice.org
- **Small Business Assoc Page** – www.sba.gov
- **Finance Authority of Maine Covid Relief Loans** – www.FAMEMaine.com
- **US CDC Reopening Guidelines:** www.cdc.gov/coronavirus/2019-ncov/downloads/php/CDC-Activities-Initiatives-for-COVID-19-Response.pdf?referringSource=articleShare

Mental Health Resources for Dealing with the Stress of The Pandemic

ON ISLAND RESOURCES

Joyce Sirota, LCSW

Licensed clinical social worker

providing **FREE** phone therapy, funded by the town.
(207) 230-9101

Kathleen Kerr, MSN, CNS Certified clinical nurse

specialist with extensive experience looking at the context of peoples' problems, especially the family. Offering **FREE** phone, Skype, FaceTime or Zoom therapy. (207) 542-6082

Michael Kerr, MD

Psychiatrist specializing in

family relationships, **FREE** phone, Skype, Zoom or FaceTime therapy.
(207) 542-6081

Pastor Trish Goodspeed

Chaplain for Maine General at

Augusta since 2015, counseling patients, families and staff, licensed, ordained minister of Second Baptist Church. **FREE** counseling.

Parsonage: 734-2278

Cell: 542-4006

ADDITIONAL RESOURCES

National Suicide Prevention Lifeline

1-800-273-TALK (8255) Live Online Chat at: suicidepreventionlifeline.org/chat/
Trained crisis workers are available 24 hours a day, 7 days a week. They provide crisis counseling and mental health referrals.

SAMHSA Treatment Referral Helpline

1-877-SAMHSA7 (1-877-726-4727) www.samhsa.gov/find-help/national-helpline
Get general information on mental health and locate treatment services in our area. Speak to a live person, Monday through Friday from 8 a.m. to 8 p.m. EST.

National Alliance on Mental Health

(NAMI) Rockland

namirockland.org | (845) 349-8787

IN A CRISIS? TEXT NAMI TO 741741 | The NAMI Rockland Help

Line is a free service that provides information, referrals, and support to people living with a mental health condition, family members, caregivers, and the public.

ONLINE RESOURCES

[Talkspace.com](https://www.talkspace.com)

Unlimited messaging and video conferencing with a mental health professional. There is also a Talkspace for Teens app.

[Betterhelp.com](https://www.betterhelp.com)

Therapy for individuals, couples, and teens. There are a variety of ways to contact a therapist, including live chat sessions.

[7cups.com](https://www.7cups.com)

FREE peer to

peer support from trained to a professional.
Chat forums for teens. volunteer counselors or you can pay to speak.

[TeenCounseling.com](https://www.teencounseling.com)

Teens can chat,

message, speak over the phone, or video conference with a therapist.

[PrideCounseling.com](https://www.pridecounseling.com)

Online therapy for individuals in the LGBTQ+ community.



Take care of your emotional and mental well-being

Outbreaks are a stressful and anxious time for everyone. We're here to support you!

Islesboro Crisis Team Detail Status Report - Wednesday, June 10, 2020

All Crisis Team

Doing & High

Track Gov Mills Orders & ME CDC	Keep close watch on Gov Mills' orders, ME CDC and consult with Town Atty re interpretations. Update all comms/signage ASAP there is a change Monitoring and reacting RogerH	6/3/2020 8:53:22
Food/Groceries Lifeline Status Tracker	Always up to date status of food and groceries lifeline Info provided by Richard & Shake, Cares, Food Pantry RogerH	4/2/2020 7:20:43
Deliveries Lifeline Tracker	Always up to date delivery systems lifeline status - Food, Fuels, Mail, UPS,... All hands on deck RogerH	4/2/2020 7:21:56
Crisis Team Phone Tree	Do we need a Crisis Team phone tree to get everyone's attention off hours? Monitoring for need LaurenB, RogerH, JanetA	4/23/2020 8:42:46
Temp Staff Housing	We need an inventory of temp staff housing for Public safety and IHC staff as well as a simple booking/allocation system. Use of Dark Harbor Apts ends June 1. Need to house staff regularly as well as have options for self-isolation if an exposure happens. New inventory in place - monitoring IHC, JanetA, RogerH, SueH	5/13/2020 8:05:48
Public Status Report	Publish the Crisis Team Status Report after every meeting. Section 1 = summary status and Section 2 is the deal Done, Doing, To Do and Hung Up report. Drafted. 1st list. on 4/3 via website and blast link RogerH	4/2/2020 5:05:46
Island mental health?	Gather and get out info re mental health self-help and/or direct support/help Monitoring. KathyK pulled info together. Pamphlet done by Beth posted, 1x1 resources ID'd IHC, LaurenB, KathyK	4/3/2020 8:59:44
Courtesy Callers get Gift and Info Package	Pull together a gift bag of info and items for all newly arrived into self-quarantined in order to explain details and welcome people back. Delivered as people arrive. Working well. Some delays in process. LaurenB, RogerH, kerryC	5/21/2020 9:26:14

Doing & Medium

Islesboro Crisis Team Detail Status Report - Wednesday, June 10, 2020

All Crisis Team

Doing & Medium

Town Biz and Org Status	Collect and compile current operational status and messages from island businesses and organizations for Section 1 of the twice weekly status report Facebook posts made, many responses, more needed. RogerH	4/2/2020 5:03:44
Monitor AirBnB	Monitor AirBnB VRBO etc to see if short term rentals are being offered Monitoring however lack guidance from Select Board. One active VRBO on island RogerH	4/16/2020 7:35:03

To Do & High

PPEs for Key Lifeline People	Should we help the key people doing deliveries - UPS, Mail, food, fuel have masks? Discuss TBD	4/6/2020 11:19:27
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Done

Post Info on Covid19 Relief Funds	Post any info on SBA and Other Covid19 relief Funds Several items posted, Monitoring TinaP	4/23/2020 8:45:48
Crisis Team Email	Need an email for public to get to crisis team. Complete and in place. Published RogerH	3/30/2020 8:53:10
Crisis Team email policy	What email addresses to use and how for crisis team to use internally. Need archiving dead letter box for email retention policy. Email address created, policy in sent. RogerH	3/30/2020 11:04:53
Crisis Team Google Drive	Create Google Drive for Crisis Team with Public Folder and Working Folder. Public as repository for outbound communications using links to preserve document authenticity. In place. TinaP, RenP(webmaster) RogerH have access RogerH	4/2/2020 5:01:52
Crisis Team Description	Short communication to community on what the crisis team is and is not and meeting details. Distributed 3-31-20 RogerH, LaurenB	3/30/2020 11:12:34

Done

Islesboro Crisis Team Detail Status Report - Wednesday, June 10, 2020

All Crisis Team

Done

Who is actually here census	Informal survey of current people on island to get location, names, contact and answers to important info like...? Use google forms and collect data. Nothing fancy. Need easy data viewer program too Confid. Report available to Public Safety TobiG, LaurenB, RogerH	3/30/2020 11:02:25
FAQs for Website	Create an FAQ section for site Complete - monitor for needed changes. RogerH	4/16/2020 7:41:08
Stockpile Bottled H2O?	Should we have a stockpile or inventory of bottled water say in the markets? Mainland markets seem to be restricting purchases? Discussed. No immediate need/action. RogerH	4/16/2020 7:39:31
Email Response Protocol	We need to designate several people to monitor crisisteam@townofislesboro.com and always follow up some how. Easy if it is a suggestion, etc. But difficult if the email says, I need food for my family and have no money. Then a more active response is needed. RogerH monitors now RogerH	3/30/2020 11:11:19

Done

Constant Contact Secondary User	There needs to be a secondary person who can post Constant Contact messages in the event that Tina is unable to do it for some reason. Assigned RogerH, TinaP	4/2/2020 16:59:20
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Islesboro Crisis Team Detail Status Report - Wednesday, June 10, 2020

Communications

Doing & High

Covid19 Website Updated	Town's primary Covid19 website must be up to date. Review and update key sections. Links to Crisis Team Status Report, Town communications, fridge poster, links to other resources, IHC instructions. Volunteers RenP is webmaster. Working update process and content. LaurenB, RenP	4/2/2020 5:10:18
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Done

Info on Summer Things	Pull together a status report on all the summer happenings and their status to add to the weekly status report. Also gather links for the qebsite Included in CT Weekly Status LaurenB, RogerH	5/7/2020 7:49:58
Finish tobi's draft data form	ASAP Who's Here Data collection through online questionnaire Review questions: missing questions or wrong questions LaurenB, RogerH, TobiG	4/2/2020 16:36:36
Fridge Poster	Make up a single page for people to tape to their fridge. Best practices, who to call and where to get info. 1st version done and out via Constant Contact, take one boxes (though these turn out to be problematical contamination wise). LaurenB to decide when it needs refresh. LaurenB , TinaP	3/30/2020 10:35:00
Email blast and Facebook Process	Decide with town office staff re how to approve and simplify streamline process for receiving requests for email blasts and FB posts. Find backup personCritical messages get priority, etc. In discussion. LaurenB	4/2/2020 5:38:33

Done

Leverage other email lists	Leverage other island list. lists. Increase coverage of Town Constant Contact email list by getting island orgs to 1) tell their members/customers to sign up at town website 2) redistribute critical info blasts as they think appropriate or when requested. Requests Sent LaurenB	4/2/2020 5:25:17
Apple Covid19 Screening App	Add mention of Apple's Covid19 Screening tool to website Posted LaurenB	4/3/2020 8:58:36
Press Speakers?	If we get inbound or what to do outbound press interactions (other than Maggy) who are the designated speakers? LaurenB published process LaurenB, JanetA	4/7/2020 14:07:09

Islesboro Crisis Team Detail Status Report - Wednesday, June 10, 2020

Crisis Team

Done

Crisis Team Volunteer Wrangler

Add to crisis team a town wide volunteer wrangler. Wrangle/Muster volunteers along skills lines; assign people (and alternates) to specific skills a la a specific HC needs or generic skills - help distribute food, keep stock room - an individual might be in two or more lists etc; fearless hand holding and cajoling skills - some level of charisma i.e, not like RogerH; Must start right now so time and availability 100% focused from day 1. keeps all volunteers warm and assures they are connected and helping, but does not supervise/manage their day-to-day work - HC or Public safety teams do that. ; Design and manage the volunteer coord org - i.e., the person responsible for all HC volunteers. Bottom line? put everyone to work who wants to help
TomT added 4/1 as Volunteer Coord.

3/30/2020 10:40:50

Tom T

Islesboro Crisis Team Detail Status Report - Wednesday, June 10, 2020

Health Center		
Doing & High		
IHC Lifeline Status	Always up to date IHC status Send to RogerH DorieH, OwenH, LindaW	4/2/2020 7:23:13
Doing & Medium		
IHC Telehealth Grant	Consider how to leverage federal Covid-19 \$s to get a telehealth program up and running for Islesboro. Email chain and a lot of good thinking. Will need a volunteer grant writer. RogerH, EdieK, IHC	4/23/2020 7:58:31
Frequent IHC Urgent Memos	IHC Urgent Memos published to community as necessary to provide in-depth information, recommendations and IHC status. As Needed IHC	4/2/2020 5:13:02
Field Hospital Location & Fit Up	Put Field Hospital plan in place to trigger if/when Covid-19 or other critical ill can't be relocated to mainland. Need location and extensive materials fit up. Planning. Monitoring need IHC, Town Office	4/3/2020 9:07:10
To Do & Medium		
Telehealth grant	Put a plan in place to have telehealth capability for the IHC to monitor patients at home for vital signs, provider interviews and screening. Apply for a Federal rural Telemedicine grant. Pulling a working group together. IHC	5/1/2020 8:07:45
Done		
Telehealth Equipment	Get iPads, etc for providers both in the IHC and remote Working DorieH	4/6/2020 11:30:15
PPE In Place Wall Mirrors	Need full length mirrors for staff to confirm that PPE is properly in place Should be easy IHC, FredP	4/8/2020 9:54:34

Islesboro Crisis Team Detail Status Report - Wednesday, June 10, 2020

Public Safety

Doing & High

Develop Emergency Action Plan	Monitor status to determine if/when Town's Emergency Action Plan should move from a Level 3 (Stand-By) to Phase 2 (Increased Readiness). Monitoring FredP	3/31/2020 15:54:50
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Done

Public Safety Status Board	Fred & Public Safety need a Town Office location and space to set up a visual non-digital view of our status. Set up 4/5 in Select Board Mtg room FredP, Janet A	3/30/2020 9:40:05
Public Safety Lifeline Status	Always up to date Public Safety Lifeline Status Send to RogerH FredP	4/2/2020 7:24:30
Ambulance/EMS Status	Need a better status statement re Ambulance/ems. People need to know if the number of runs has increased or is impaired in any way. May help people know they should not risk being here. FreP is on the case. FredP	4/6/2020 11:21:23
Coord. w/ State/County EOCs	Maintain close communications with other EOC orgs and distribute critical information Continuous. FredP	4/2/2020 5:35:44

Islesboro Crisis Team Detail Status Report - Wednesday, June 10, 2020

Select Board

Doing & High

Select Board Statement

Select Board statements to the entire community re Islesboro's plans, progress and on the ground situation.
As needed
ArchG

4/1/2020 6:15:43

To Do & Medium

Economic Impact Advice

Select Board action, guidance and advise to community re helping islanders survive the economic impact of the Covid-19 crisis. i.e, continued employment, rent flexibility, etc.
Select Board discussion
ArchG

4/1/2020 8:32:42

To Do & Low

Island Access Limitations

Do we need a new ordinance? What legal leeway, if any does the Select Board have to restrict access to the island?
Great idea to consider when we ae through this and looking at lessons learcnd and what we might do better.
ArchG

3/30/2020 9:55:22

Islesboro Crisis Team Detail Status Report - Wednesday, June 10, 2020

Town Office

Doing & High

Town Help Coordinator	Create a help line and position for a person to help residents get help. For example, navigate unemployment applications, contact the ICF, Town Office is front line JanetA, CindyG	5/1/2020 8:06:08
Policy on Town public places - docks, etc	What is the policy for the town public spaces this summer? Signage? Open or closed? restrictions? Signs rolled out. JanetA, IHC, RogerH	5/14/2020 8:16:31
Ferry Hand Out Brochures	JanetA working with MSFS to have flyers for terminal teams too hand out. Have draft and awaiting Mark H JanetA	6/3/2020 8:50:23

Doing & Medium

Ferry lifeline services don't wait	Work with ferry service to identify certain services so that they can get on the next ferry after other reservations and before others. Examples: public safety, HC deliveries, UPS, Mail, fuel, Food, CMP repair, Consolidated repair, Broadband repair. Linked to key lifelines. Monitoring to see if this is a big issue. JanetA	3/30/2020 11:07:14
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To Do & Medium

Town Prospects for relief Funds	Town Office explores sources of funding to cover added costs In progress JanetA	4/9/2020 8:50:42
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Done

Apply for MMA \$s	Apply for MMA grant \$s to prepare for testing as an alternative to 14 day self-quarantine order Submitted 6/3/20 IHC, JanetA	6/4/2020 6:44:54
Publi Info Signs	Print some signs with all key messages - wear masks, etc and place at ferry terminal etc. In Place JanetA, TinaP	4/30/2020 7:55:25
Ferry & Quicksilver Lifeline Status	Must have always up to date status of Ferry & Quicksilver lifeline Monotoring LaurenB, JanetA, TinaP	4/2/2020 7:19:36

Islesboro Crisis Team Detail Status Report - Wednesday, June 10, 2020

Town Office

Done

Big Signs

Get some big signs to remind people how to be informed good citizens.
Posted at ferry terminals and Ferry Road
JanetA, LaurenB

5/14/2020 8:02:15

Upgrade Town Office Speaker Phone

Upgrade town office speaker to an actual speaker phone a la PolyCom
Installed

MichaelH, PageC

4/3/2020 6:52:05

Islesboro Crisis Team Detail Status Report - Wednesday, June 10, 2020

Volunteers		
Doing & High		
HC Staff coordiator	Staff scheduler/ coordinator/telecon facilitator, IHC providers/Staff/per diem/Volunteer Monitoring for need TomT, IHC	3/30/2020 11:22:46
IHC Telcom/Telehealth	Information Tech / Telehealth coordinator Monitoring for need TomT, IHC	3/30/2020 11:27:43
Doing & Medium		
IHC Staff and Expense tracking	Timekeeper/ payroll /expense tracking. Provision for paying skilled help Monitoring for need TomT, IHC	3/30/2020 11:29:38
IHC Housekeeper	Housekeeper Office/Trailer/Living Quarters - need more people Monitoring for need TomT, IHC	3/30/2020 11:28:53
IHC Staff provisioning	IHC/ EMS. Staff provisioning advocate. Facilitate meals, temp housing provisioning Monitoring Beth O'M	3/30/2020 11:30:18
IHC Credentialing Coord	Credentialing/ Communication facilitator PA/NP/MD/CNA/PSS/DCA Monitoring for need TomT, IHC	3/30/2020 11:24:23
Done		
IHC Educator	Staff and Volunteer Educator, ie., Nurse Robyn Duffy RN skilled Other Monitoring for need TomT, IHC	3/30/2020 11:25:23
Funcational Volunteer Coords	Recruit volunteer coord for key functions like IHC In place TomT	4/2/2020 5:18:52
Volunteer Email	publish email for people to volunteer Islesborovolunteercoordinator@gmail.com created. TomT	4/2/2020 5:17:42
Volunteer broadcast email list	Volunteer email distribution list In place TomT,TinaP	4/2/2020 5:19:44

Islesboro Crisis Team Detail Status Report - Wednesday, June 10, 2020

Volunteers

Done

IHC Courier

Courier(s) and schedule for people to go to mainland and island locations Pen Bay, deliver meds/supplies island
People id'd, Schedule in place
IHC, TomT

3/30/2020 11:23:41

Done

Vol'ter for Food Pantry & Lunches

Assign volunteer to help food pantry keep up with demand
In place.
TomT

4/6/2020 15:15:10

Housing Coord

Assign a Housing Coord to match up requests for staff housing, etc to offers of help
SueH assigned and actively working
TomT, SueH

4/6/2020 15:12:49